

Keeping a Positive Attitude in a Challenging Environment

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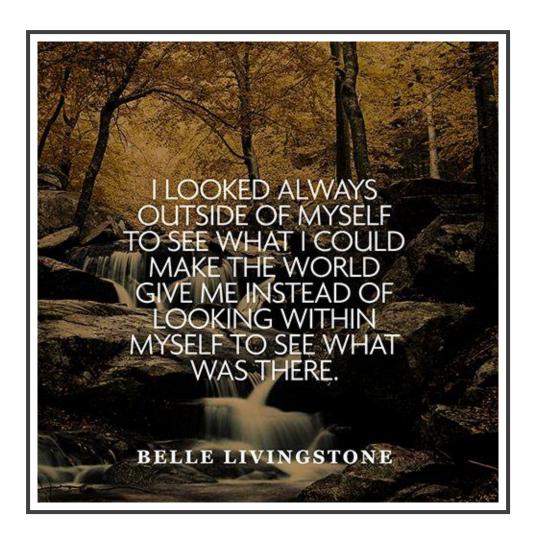
UT Southwestern Medical Center

One Hope.

"I hope that all nurses will be able to heal and move forward with their lives."



Wherever You Go, There You Are.





What's the Point in Focusing on You?



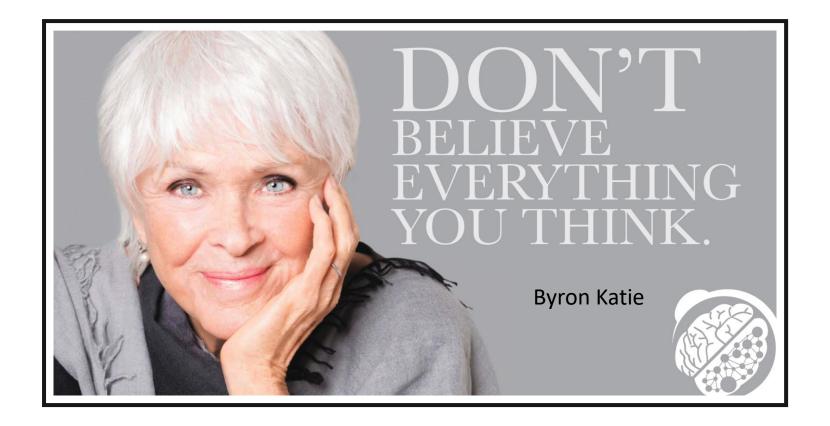


Session Agenda

- Ground Rule (there's only one)
- Positive Attitude Obstacles
- Activity: Within/Beyond
- Reflection: Give Back, Take Back
- Activity: I Will Statements
- Activity: Share and Support
- Questions and Answers



Think About This...





Engagement Definitions

Mental and emotional investment in their work and in contributing to their employer's success.

American Society for Training and Development

Pride in the organization, workplace satisfaction, confidence in the organization's services, an orientation towards long-term employment with the organization, and a willingness to go beyond expectations.

Morehead Associates

<u>Passion</u>. Commitment. Extra effort. The elusive force <u>motivating</u> employees to higher levels of <u>performance</u>.

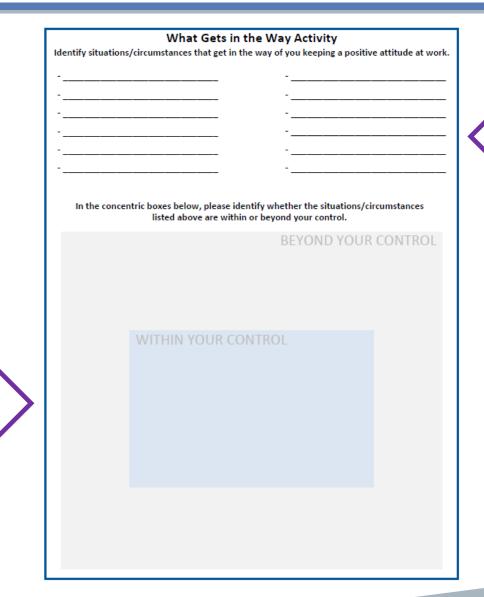


Activity: What Gets in the Way?





Activity: Within/Beyond Your Control



Please Complete
This Section
as a Small Group
(and then STOP)



Now Complete

This Section

as a Small Group

Why Wait to Release the Weight?



Consider letting people off the hook for a deed they committed or harsh words they spoke.



The Story of Two Monks Beside the River





Give Back, Take Back (Part I of IV)

• Identify Individual (and circumstances)

- Someone who you feel holds something over you.
- Someone who you feel has done you wrong.
- Someone who you feel does not have your best interest.
- Someone who you feel has hurt you (emotionally, physically, etc.).

Honestly Assess:

- What Belongs to Them (that is <u>not</u> yours)?
 - Their Actions / Inactions.
 - Their Words (actual or implied).
 - Their Feelings (that originated from them and that you are carrying).



Give Back, Take Back (Part II of IV)

Honestly Assess:

- What Belongs to You (that <u>is</u> yours)?
 - Your Actions / Inactions.
 - Your Words.
 - Your Thoughts.
 - Your Feelings.
 - Your Hopes.
 - Your Aspirations.
 - · Your Dreams.
- Ask Yourself
 - Who was I <u>immediately before</u> this interaction, statement, action/inaction, circumstance, feeling?



Give Back, Take Back (Part III of IV)

- Give Back (What Belongs to Them)
 - Be honest.
 - Be humble.
 - Be free of judgment.
 - Be free of sarcasm.
 - Be free of anger or resentment.

What this sounds like:

"X, I give you back your anger."

"X, I give you back your anxiety."



"X, I give you back your inability to support me."

What Gets in the Way?





Give Back, Take Back (Part IV of IV)

- Take Back (What Belongs to You)
 - Be honest.
 - Be humble.
 - Be free of judgment.
 - Be free of sarcasm.
 - Be free of anger or resentment.

What this sounds like:

"X, I take back my confidence."

"X, I take back my wonder."



"X, I take back my ability to succeed."

What Gets in the Way?





Let's Take a Moment to Reflect.





Seek & Ye Shall Find. Find & You Are Unstoppable.

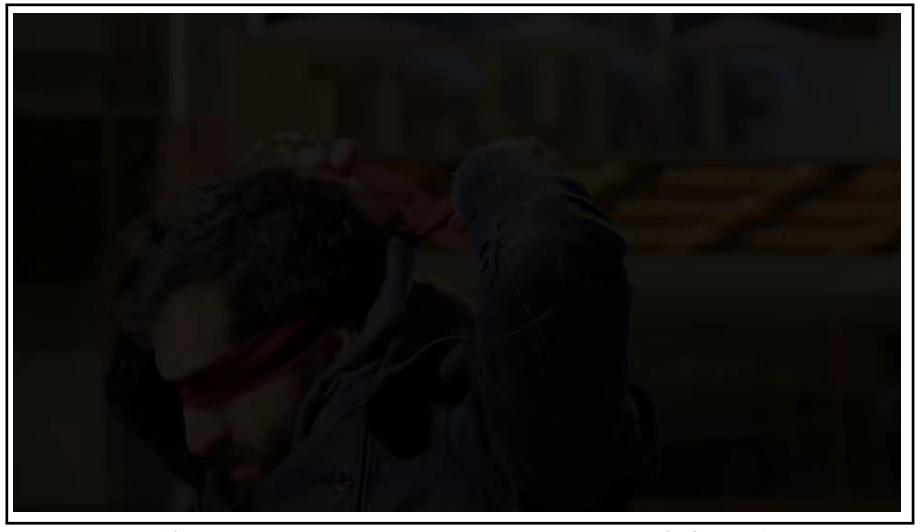


Your life is not something you find. It is something you create.

- David Phillips



What Does it Mean to Trust Someone?



What Does It Mean To Trust In Your Abilities?



Positive Attitudes: What Must Be in Place?





10 Ways to Stay Positive

The College of Healthcare Professions: Don't Worry, Be Happy – 12 Ways to Stay Positive

Think of this as treating yourself to something meaningful. You are worth it. In an airplane, when the masks drop...

- Practice Gratitude
 - Gratitude comes in all sizes. Start small. Start big. "I am grateful for..."
- Practice Mindfulness
 - Be in the moment. Unplug. Open your eyes, ears, and heart.
- Avoid Negative Language
 - Share something worth sharing about person X to person Y.
- Engage in Positive Self-Talk
 - Don't say anything to yourself you wouldn't say to another person out loud.
- Spend Time with Positive People
 - Negative Nellies and Downer Debbies need not apply.

Mirror, Mirror In This Hall...





10 Ways to Stay Positive

The College of Healthcare Professions: Don't Worry, Be Happy – 12 Ways to Stay Positive

Making time for these recommendations is as simple as plotting in the morning and recounting in the evening...

- Remember to Laugh
 - Go on, release those endolphins, I mean endorphins.
- Take Care of Your Physical Health
 - Walk the walk. Swim the swim. Stretch the stretch. Dance the dance.
- Seek Out New Experiences
 - Planes/trains/automobiles are not always needed.
- Identify Areas for Improvement
 - Put logic and reasoning around negativity, and then take action.
- Be Curious
 - Never stop learning. Always remain open to learn and grow.

How Can You Help / How Can You Solicit Help?

How Proficient Are You?

Please rate your proficiency in each of the Staying Positive components listed below.

Engage in	Not	Not Very	Somewhat	Proficient	Very
Positive Self-Talk	Proficient	Proficient	Proficient		Proficient
Practice Gratitude	Not Proficient	Not Very Proficient	Somewhat Proficient	Proficient	Very Proficient
Identify Areas	Not	Not Very	Somewhat	Proficient	Very
for Improvement	Proficient	Proficient	Proficient		Proficient
Spend Time	Not	Not Very	Somewhat	Proficient	Very
with Positive People	Proficient	Proficient	Proficient		Proficient
Take Care of Your	Not	Not Very	Somewhat	Proficient	Very
Physical Health	Proficient	Proficient	Proficient		Proficient
Remember to Laugh	Not Proficient	Not Very Proficient	Somewhat Proficient	Proficient	Very Proficient
Practice Mindfulness	Not Proficient	Not Very Proficient	Somewhat Proficient	Proficient	Very Proficient
Avoid Negative Language	Not Proficient	Not Very Proficient	Somewhat Proficient	Proficient	Very Proficient
Be Curious	Not Proficient	Not Very Proficient	Somewhat Proficient	Proficient	Very Proficient
Seek Out	Not	Not Very	Somewhat	Proficient	Very
New Experiences	Proficient	Proficient	Proficient		Proficient

Forest in Desition			
Engage in Positive Self-Talk	1	2	3
Practice Gratitude	1	2	3
Identify Areas for Improvement	1	2	3
Spend Time With Positive People	1	2	3
Take Care of Your Physical Health	1	2	3
Remember to Laugh	1	2	3
Practice Mindfulness	1	2	3
Avoid Negative Language	1	2	3
Be Curious	1	2	3
Seek Out New Experiences	1	2	3

Rate the level of improvement you would like to achieve in each of the Staying Positive components listed to the left:

- 1 = Little to No Improvement
- 2 = Some Improvement
- 3 = Extensive Improvement

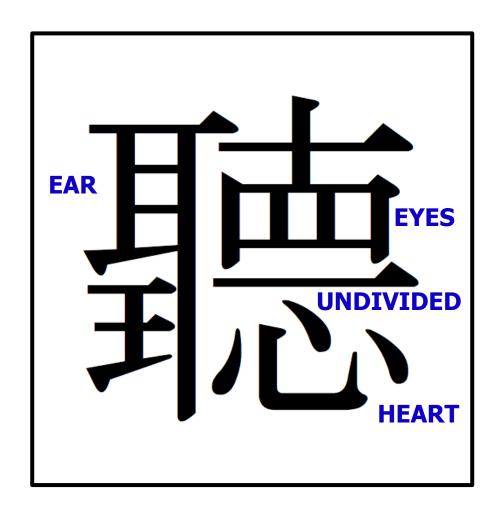


How Can You Help Others? For each of the staying positive components you identified yourself as "Proficient" or "Very Proficient," please identify how you can assist others achieve higher levels of proficiency. (Examples: Take Care of Your Physical Health, Practice Mindfulness). Staying Positive Component: I can assist by: Staying Positive Component: I can assist by: _ Staying Positive Component I can assist by: Staying Positive Components I can assist by: Staying Positive Component I can assist by: ACE Academy for Career Enrichment

r "Not Very Proficient," identify how	onents you identified yourself as "Not Proficient you can obtain assistance from others to achieve s: Be Curious, Spend Time With Positive People).
Staying Positive Component:	
can seek assistance by:	
Staying Positive Component:	
can seek assistance by:	
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Charles Baritims Comments	
Staying Positive Component: I can seek assistance by:	
can seek assistance by.	
Staying Positive Component:	
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Staying Positive Component:	
I can seek assistance by:	
	ACE Academy for Career Enrichment



Sharing is Caring.





Don't Just Be a Star...





From This Day Forward...





It's All About the WE!!

Take Action!





Sources

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Questions, Comments or Connections?



