

Building a Culture of Safety through Staff Engagement and Commitment

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- I. Importance of Patient Safety

- II. Case Studies Scenarios

- III. Define:
 - a. Culture of Safety
 - b. Just Culture
 - 1. Human error vs Systems error
 - 2. At Risk behavior
 - 3. Reckless behavior

- IV. Strategies and Approaches for Staff Engagement and Commitment
 - a. Raise Awareness
 - b. Safe Staffing
 - c. Advocacy
 - d. Be the Voice!
 - e. Best Practices

- V. Questions & Answer

- VI. Open Forum